

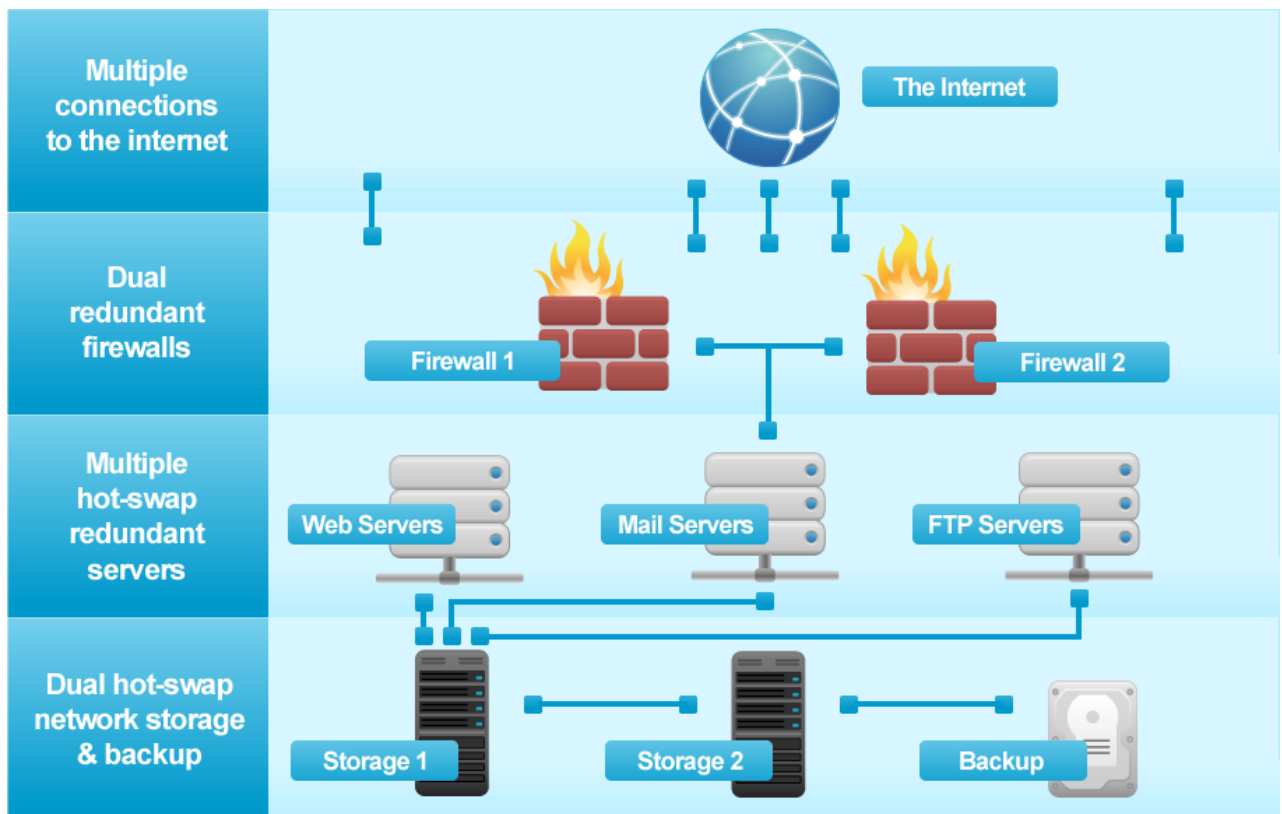


## Not all web hosting is created equal.

Whatever you want to create a website for, be it a small family photo album or a full powered data base driven ecommerce website, your choice of web host is essential. The right web host will make the difference between a slow clunky site that has regular down time and a site that is always available and blisteringly fast!

We believe that web hosting is more than just providing web space and FTP access. Our aim is to provide individuals and businesses with everything they need to express themselves on the internet, be that through an idea or selling goods and services

“We believe in giving customers complete control of their web hosting. Our web hosting control panel is one of the most advanced available today”



We only use Dell servers in our web hosting platform. Our platform is designed to be highly redundant and all data is stored in network disk arrays.

Data is automatically synchronised between the arrays so that in the event of an array failing the remaining array continues to serve data to the servers with no downtime. Each array is also backed up each night to a separate backup cluster which is then written to tape and stored offsite.

## Key benefits



### Quality hosting

Our purpose built web hosting infrastructure is unrivalled in the UK for stability and reliability. This means visitors can find your website 24/7.



### We put you in control

We believe in developing highly automated systems giving customers complete control of their web hosting. Our web hosting control panel is one of the most advanced available today.



### Great value

Because all of our hosting technology has been developed in-house we don't have any expensive licensing fees to pass on to our customers. That means we can offer you more for less!

## Features and specifications

We want our hosting customer's websites to be a success and with this in mind we provide our hosting customers with these great features.

<b>Web space</b>	<i>From 500MB to</i>
<b>Bandwidth</b>	<i>From 1000MB to</i>
<b>Email boxes</b>	<i>5 to 500</i>
<b>MySQL databases</b>	<i>Up to 5</i>
<b>Operating system</b>	Linux or Windows
<b>Hosting control panel</b>	✓
<b>One click install web apps</b>	✓
<b>UK data centre</b>	✓
<b>Smart phone control panel</b>	✓
<b>Ecommerce software</b>	✓

# Web hosting FAQs

## **Is all web hosting the same?**

No, every company's web hosting is completely different and the quality will vary. Choice of hardware, automated systems, staff and experience all make a huge difference.

## **How long will it take for my new domain name to become active?**

Domains are registered as soon as you order them, however it can take between 24 and 72 hours for them to become visible on the Internet.

## **How can I pay for my web hosting account or domain name?**

For web hosting accounts our preferred payment method is by direct debit and our pricing policy reflects this. We also accept MasterCard, Visa, Maestro (Switch), Solo, Visa Electron and Visa Delta. For domain name registrations we accept MasterCard, Visa, Maestro (Switch), Solo, Visa Electron and Visa Delta. We regret that we do not accept cheque, postal orders, standing orders or cash.

## **What are web space and bandwidth?**

Web space is the resources available to store your website's files and content. Every line of text, image and video has a file size and your web space is how much you can store. Bandwidth is the amount of data your website can send in a month to people visiting your website.

## **Do you host adult or warez websites?**

No, we do not host any adult or warez websites.