# ibiscloud Ecommerce Hosting

# **Ecommerce web hosting**

Whether you are setting up your first online business, or you run an ecommerce website with an established customer base and regular traffic, our ecommerce hosting has the features you need to make your website a success.

From taking payment securely, to processing payments through to customer management and website analytics, our ecommerce software combine to create a 360 degree solution from start to finish.

# Your website's hosting platform

Your ecommerce website needs a world class web hosting platform. A platform that will keep your website up and running no matter what, and will keep delivering your website at blistering speeds. You need a web host who can ensure your customers always have access to your website at all times, day or night, and this is where we come in.

Utilising state-of-the-art technology we have built a web hosting platform that is second to none. For example, our platform is designed in such a way that if any server fails, another server automatically and without delay takes over that server's workload.

# Taking and processing orders

Choose from a wide range of popular online shopping carts, each available as a "one click install", which means your store can be up and running in minutes. If you already have a store, you can transfer in your existing data quickly and easily as well.

#### **OpenCart**

OpenCart is a powerful and feature rich ecommerce solution, built to appeal to all experience levels and allow anyone to create and manage an online store. OpenCart comes with a range of features you would associate with high end enterprise level software such as multiple currency support, comprehensive sales reports and integrated search engine optimisation tools.



### PrestaShop

PrestaShop is one of the fastest and lightest Open Source e-commerce solutions available. PrestaShop comes with a wealth of features allowing you to create an e-commerce website customised to meet all your needs.



#### More ecommerce software you can choose from:

- ✓ TomatoCart
- ✓ ZenCart
- √ osCommerce
- ✓ AgoraCart

# **Trading securely online**

Studies have shown that consumers often abandon online checkouts if the site doesn't appear secure and 93% of consumers prefer to shop at websites with the green bar (Source: Verisign). Having an SSL certificate gives your website visible, world-standard security credentials. Choose from the following depending on your requirements:

SimpleSSL	StandardSSL	ExtendedSSL
£69.99 Per Year	£210.00 Per Year	£339.99 Per Year
Small websites & businesses	Online traders & growing businesses	Comprehensive security & the green bar
Based on the RapidSSL product from GeoTrust	Basic GeoTrust True Site Seal	GeoTrust True Site Seal with company name and date/ time stamp
https://	https://	Green bar domain verification
Browser padlock	Browser padlock	https://
40-bit to 256-bit SSL encryption	40-bit to 256-bit SSL encryption	Browser padlock
\$10,000 warranty	\$10,000 warranty	40-bit to 256-bit SSL encryption
		\$150,000 warranty

# **Supporting your customers**

Manage and support your customers with our market leading CRM and support software.

#### SugarCRM

Keep track of your customer relationships and manage customer accounts, contacts, sales leads, calls, meetings from one dashboard. Additionally you can view your most successful leads, along with month-by-month outcomes for opportunities in the pipeline.



## osTicket

A widely-used open source support ticket system, osTicket has been designed to seamlessly integrate inquiries created via email and webbased forms into an easy to use web interface. Manage, organize and archive all your support requests in one place.



#### **Simple Invoices**

An open source, web based invoicing system which is absolutely free with no monthly subscription. Simple Invoices is a web browser based application with no need to download any software, which means you can use it from anywhere.

